

The Center for Cross-Cultural Health is a leader in providing consultation and training on engaging diverse communities. These courses are highly interactive and engaging. If desired, each of the courses may be customized to your own particular setting.

Approaches to Community Engagement

- Learn the different approaches to community engagement and why it is not a one-size fits-all proposition.

Tips to Engage Diverse Communities

- Describes the need for authenticity, time and intentionality in community engagement.

Is the glass half-full?

- Communities can either be defined by their needs or their assets. Explore the benefits of working from an asset based perspective.

Introduction to Upstream Thinking: The Social Determinants of Health

- Learn about the various levels of upstream work and the benefits and challenges of moving upstream in your organization or community.

Cultural Competence

- Explore the concept of culture and how it influences thoughts, behaviors and the provider interaction.

Cultural Competence II

- Advances your knowledge and application of cultural competence in the patient/client and provider interaction.

Cross-Cultural Communication

- Explores the importance of effective cross-cultural communication to the patient or client/provider relationship.

Intercultural Conflict Resolution

- Describes key points of conflict, addresses conflict styles and how they are connected to culture, the impact of emotion and intercultural-conflict styles.