

The Center for Cross-Cultural Health has a wide range of cultural competency courses that can be used for training purposes. These courses are highly interactive and engaging. If desired, each of the courses may be customized to your own particular setting.

Cultural Competence

- Explore the concept of culture and how it influences thoughts, behaviors and the provider interaction.

Cultural Competence II

- Advances the care provider's knowledge and application of cultural competence in the patient/client and provider interaction.

Health Disparities

- Presents research evidence about the health outcomes differences for diverse populations that still persist even when health access differences are accounted for in the data.

Health Disparities II

- Takes a deeper look at social determinants to health such as racism and economics.

Cross-Cultural Communication

- Explores the importance of effective cross-cultural communication to the patient or client/provider relationship.

Intercultural Conflict Resolution

- Describes key points of conflict, addresses conflict styles and how they are connected to culture, the impact of emotion and intercultural-conflict styles.

Culture of Poverty

- A framework for understanding the impact of low or limited incomes on health.

Collecting Race and Ethnicity Data

- Describes how to collect demographic data on race and ethnicity in a culturally competent manner.

Working with an Interpreter

- Examines the need for language services and qualified interpreters to improve outcomes in the patient/client and provider interaction.

Making the Business Case

- Examines the rationale and financial implications for creating culturally competent organizations.